FROM THE CEO

To our community partners,

In 1995, our founders identified a gap within Virginia for systems designed to help people with autism. What followed were efforts made at all levels to create, change, and sustain systems to help support community integration.

Over the years, our services expanded to include those with developmental disabilities as we learned that our approach can have a positive impact in a wealth of areas. Our innate ability to take what we’ve learned in one area and apply it elsewhere has made us a leading authority in changing systems-capacity for individuals who need a range of assistance. Our challenge became how to grow and continue to add services that aligned with our core mission without losing clarity of our objectives in our communication efforts.

While our brand has transitioned to match our expanded purview, we remain passionate about improving services for people with autism but flexible enough to continue serving all systems that align with our core mission. We’re pleased to highlight our efforts over the past year as we advocate, establish and innovate change across the Commonwealth.

Jessica Philips, President & CEO - M.A., BCBA, LBA
All of our efforts are directed at serving the most vulnerable populations in the Commonwealth.

**ADVOCATING**  We identify gaps, build awareness, and create a vision for improving systems.

- Developed questions to gather feedback from individuals, community and system stakeholders on needs.

*Received input from across the Commonwealth*

- Charlottesville Regional Autism Action Group is advocating for change with General Assembly legislators and state agency staff in these four areas for the developmentally disabled community:
  1. Medicaid DD Waiver process
  2. Restrictive and inflexible funding
  3. Shortages in direct service providers
  4. Waiting list for services continues to grow

- Participated in a variety of state and regional advisory groups:
  - Division of Legislative Services’ Autism Advisory Council
  - Partnership for People with Disabilities Consumer Advisory Council
  - Virginia Autism Council
  - The Advisory Consortium on Intellectual and Developmental Disabilities
  - Western Region REACH Adult & Child Advisory Council
  - Diverse Abilities Council

**ESTABLISHING**  We educate, train and support our communities.

- Our training participants gained knowledge:
  - Expanding knowledge to new service systems through training and credentialing to professionals: Schools, CSBs, Child Care Providers, first responders, Small non-profits, private ABA service providers
  - Providers included: School personnel, community service board staff, providers of early childhood education and care, first responders and others

*In the coming year we will reach even more communities throughout the Commonwealth.*

**INNOVATING**  We model and replicate best practice services in inclusive settings.

- Diagnostic Assessment
  - 100 Professionals Trained
  - Wait time for assessments reduced by 87%

*We partnered with Henrico County to establish their Autism Assessment team which received the National Association of Counties 2018 Best in Category award.*

- Richmond Area Service Alliance launched to help the early childhood field achieve financial sustainability and strong child outcomes through Shared Services.

- Adult Residential Services – 89% of the adults served have been either employed or enrolled in higher education throughout the year.

- CA is now providing services to organizations who want to share the costs of back-office functions like accounting, financial management, payroll and procurement. By sharing these services, organizations can reduce their administrative costs, create efficiencies and spend more time focusing on what they do best – their mission and services.

Reimagining Human Service Systems  www.cahumanservices.org